

# Creating a stronger future with The New York Labor Health Care Alliance

As a proud partner of The New York Labor Health Care Alliance (NYLCA), Express Scripts has provided pharmacy benefit services to NYLHCA health and welfare Funds for many years. Through our successful partnership, we continue to lower costs for Funds and their members while ensuring access to high-quality care. As the coalition's goals have continued to evolve so have our offerings, which help Fund's manage cost and ensure confident outcomes.

## What Express Scripts' partnership brings to the table

### NYLHCA Pharmacy Coalition offering

- Large-Labor service and pricing available to small and medium-sized Funds
- Annual Market Checks to keep pricing current and aligned with what the market dictates
- Annual pricing audit performed by the NYLHCA on your Fund's behalf to assure that your Fund's claims were processed in accordance to the contract guarantees

### Commitment to Labor

Understanding the needs of labor unions is at the core of what we do. With 50+ years of experience we know and understand the evolving needs of your members. We push further for labor Funds, actively listening and rigorously interrogating our extensive data to pinpoint opportunities to unlock new value.

- Proudly serving over 260 Labor Funds and 3.7M members of America's working families
- Labor client retention rate of 99% during that last 3 years
- Proud employer of approximately 1,000 union members
- Continue to build our own infrastructure at Express Scripts with 100% union labor resulting in 1M square feet and 1.5M hours.
- U.S. based patient care advocates and pharmacists on call 24/7/365

### Labor Focused Account Team

NYLHCA coalition members will have access to a core account team which consists of experienced health care professionals, all of whom understand labor specific needs and bring their tenured knowledge to support complex plans and respond quickly to your changing needs.

### Therapeutic Resource Centers

At the heart of the Express Scripts condition-specific approach to care are Therapeutic Resource Centers, pharmacy practices that specialize in caring for patients with the most complex and costly conditions, including cardiovascular disease, diabetes, cancer, HIV, asthma, depression, and many rare and specialty conditions. Therapeutic Resource Centers are designed to optimize the safe and appropriate dispensing of therapeutic agents, minimize waste, and improve clinical and financial outcomes.

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